

All of us at Mandeville Center for Dental Excellence have been empathetically watching the events as they have evolved over the past month in regards to the Coronavirus.

Standard universal precautions help protect every patient and our team from the many infectious diseases that we are potentially exposed to on a daily basis.

We will be operating with business as usual. We are proud of the many institutions that have instilled different cleaning protocols to help prevent the spread of infection, but every health care facility is held to a totally different standard.

After every patient interaction, every countertop, chair, etc, is wiped down with a powerful medical grade disinfectant, and every instrument is sterilized under severe heat and pressure. This occurs EVERY time you sit in the patient chair.

That said, we will be raising the standard beyond our typical protocol during this time period. We will be utilizing a higher standard of care in our non-clinical areas/interactions as well. We will be removing all magazines and turning the coffee machine off.

This is also occurring during the unfortunate time with allergies now picking up. Therefore we will be taking temperatures on all patients as they enter and anyone with a temp over 99.9 will be rescheduled at least 3 weeks later.

In an office where our culture revolves around handshakes and hugs, we will be adhering to a strict at most 'elbow bump' protocol.

We are also asking if you have a cough, fever or chills, please call and reschedule your appointment.

Instituting these higher standards will help aid in the health and safety for you and our entire team.

As always we are honored to be a health care partner with each of you, and care about each of you.

We hope that this helps clarify how your interaction will be with our team.

As with all of you, we hope this will pass quickly without much more impact on our community/state/country/world.

With so much love, Dr. Schof and staff.